



**Parker Jewish Institute**  
HEALTH CARE AND REHABILITATION

**Wednesday, May 26, 2021**

Dear Parker Family Members and Friends,

The health and safety of our community continues to remain a top priority. For your convenience, you will now be able to reserve a time to drop-off/pick-up resident laundry, schedule virtual visits and outdoor visits online. We know you'll enjoy this more intimate and personal way to connect in the comfort of your own home. Should you have any issues scheduling an appointment, Parker's Family Call Center is available and may be contacted at 718-289-2888.

**Resident Laundry Drop-Off/Pick-Up:**

Family members who elect to do their loved one's laundry, are asked to sign-up online for a time slot, to drop-off and/or pick-up laundry, at the Parker Switchboard. Laundry service is also available at Parker, at no additional cost for our residents. Laundry is labeled by our Building Services Department and cleaned at an off-site facility. We assume unless other arrangements are indicated, resident laundry will be handled as usual through our laundry service partner. To schedule a time to drop-off and/or pick-up laundry, click **here**.

**Virtual Visits:**

It's more important than ever to stay in touch with your loved one. Virtual visits between you and your loved one may be scheduled **here**. Please be sure to indicate your name, your loved one's name and room number in the online sign-up.

**Outdoor Visitation:**

Visitation will continue to occur at Parker's lower level patio, socially distancing, residents and visitors and allowing for optimal air flow around individuals. All visitors will be screened upon entering. Visitors must undergo temperature and symptom screening, perform hand hygiene and wear a mask at all times. If you are ill or have COVID-19, we ask that you postpone your visit. Although not required, we strongly encourage everyone to be tested for COVID-19 within 72-hours of your visit. Drive-thru testing on Parker's campus can be scheduled **here**.

To schedule an outdoor visit, please click **here**.

The Family Call Center continues to be available for your calls and can answer any questions that you may have. Please contact our Family Call Center at 718-289-2888.

We appreciate everyone's continued support.

Sincerely yours,

The Parker Team