



**Parker Jewish Institute**  
HEALTH CARE AND REHABILITATION

**Thursday, October 8, 2020**

Dear Parker Family Members and Friends,

As the President and CEO of the Parker Jewish Institute for Health Care and Rehabilitation, I wanted to provide you today with an update. We are here to serve the Parker community, which includes our patients, residents, staff and you, our families. We are your eyes, hands and hearts in your absence. We know that the separation that you have endured, and continue to endure, has been difficult, heart wrenching and a source of anxiety for you. We understand this, we live this too – as some of us here also have loved ones we cannot see or be with during this unprecedented and unpredictable time. We continue to be focused and determined – to keep this scourge out (COVID-19) – we test our staff weekly. We respond quickly by ensuring that we alert the staff members and contact tracing begins.

With that said – we have had minimal staff infections, however, this past week, we have identified three team members that tested positive. It has been addressed according to the regulatory guidelines. By the regulatory bodies that we are bound by, even one infection is regarded as an ‘outbreak’ and we take action. This means, no visitation is allowed for 14 days post that determination of infection. However, we are pleased to report there are no new infections in our residents and patients at this time. We are thankful and grateful to our team for ensuring that our patients and residents are monitored, tested, ensured of health and safety and we keep doing what we do best – taking care of them and comforting them.

Thank you for giving us that privilege and trust. Our promise to you is full transparency and to ensure that we will continue to take care of your loved one and provide you with what you need to know that they are safe. We hope to open for visitors again during the week of October 19, 2020. We are committed to ensuring the health and safety of our community. Under the strong guidance in coordination with our Chief Medical Officer, we are taking all precautions and being prudent in our process and policy.

The Family Call Center remains at your service, to provide you with support and as communication link to our team. Please call 718-289-2888.

**\*Subject due to change as per regulatory guidelines, and Parker Policy\***

We appreciate your patience during these uncertain times, as our priority remains protecting the health and safety of the Parker community.

Sincerely yours,

**Michael N. Rosenblut**  
President & Chief Executive Officer