



Parker Jewish Institute
HEALTH CARE AND REHABILITATION

Friday, October 2, 2020

Dear Parker Family Members and Friends,

As we continue to keep you informed and updated on the health and safety of our community, and to apprise you of any infections, we have identified a resident of the community, who has produced a positive COVID-19 test result. This resident is completely asymptomatic. We are confident that their re-test will yield a negative result, however, in the interim; the member is in quarantine, as per the guidelines.

With that said, and because we are mandated to follow regulatory guidelines, we are instructed to continue restricting any family visits from happening, until the week of October 12th. We understand that enforcing this mandate is not easy for you, or for the loved one that you hold so dear and that we have been entrusted to care for.

The good news is that this situation has NOT affected your family member's lifestyle here at Parker. We continue to be your connection to your loved one by facilitating virtual and telephonic visits, ensuring your Parker team communicates with you, and most of all our team works very hard to give all our community members opportunities for engagement through activities and entertainment. We know it's not easy to be going through this – and we are all doing the best we can with our heart and soul to make the best of a difficult and frustrating situation.

We are committed to ensuring the health and safety of our community. Under the strong guidance in coordination with our Chief Medical Officer, we are taking all precautions and being prudent in our process and policy.

The Family Call Center remains at your service, to provide you with support and as communication link to our team. Please call 718-289-2888.

Subject due to change as per regulatory guidelines, and Parker Policy

We appreciate your patience during these uncertain times, as our priority remains protecting the health and safety of the Parker community.

Sincerely yours,

The Parker Community