



**Parker Jewish Institute**  
HEALTH CARE AND REHABILITATION

## **COVID-19 Update from Parker Jewish Institute**

**Tuesday, June 9, 2020**

Dear Parker Families,

On behalf of the Parker Jewish Institute for Health Care and Rehabilitation, we hope that this message finds everyone safe.

We have begun internally planning for the resumption of family visiting, which will recommence when we receive the appropriate regulatory approvals. We will endeavor, of course, to balance the desire to maximize family visitations with the need to remain vigilant against the ravages of the virus and the need to keep everyone safe. There undoubtedly will continue to be some restrictions in the interest of public health, and we simply ask for your continued patience and cooperation, as we do our best to manage the ongoing situation. Until we are able to re-open to visitors (and even after we re-open), we continue to offer FaceTiming so that families can communicate with their loved ones at Parker. To schedule a FaceTime session, please contact our **Family Call Center, at (718) 289-2888**.

We would like to apologize in advance to all of the families for past and potential future negative media attention that post-acute care organizations in the United States have suffered, as the media struggles with how to cover the pandemic. It is very unfortunate, if not expected, that some would drive negative coverage of skilled nursing facilities (SNFs), including Parker, rather than informed articles about the heroic efforts of SNFs to save lives on the frontlines of the COVID-19 battlefield. Irrespective of the potential for negative media coverage, rest assured Parker will continue to provide candid and fully transparent information and audited data, to prove that Parker remains committed to its mission, residents and staff. This may not always result in fair and accurate reporting about Parker and communities like us, but you will know that we will never hide any information about the devastation this pandemic has leveled against the population we are so dedicated to serving.

The Parker Jewish Institute will continue to earn trust by operating under the following pillars, to best of our ability, each day:

- Ensure our resident safety
- Ensure our staff safety
- Continue to educate and train our team about COVID-19, based upon evolving virus developments
- Continue our partnerships with all local/state/federal agencies

The Parker Jewish Institute continues to see a decline with both the overall COVID-19 census and developing new COVID-19 cases. As you are reading this e-mail message, the Parker Jewish Institute has less than twenty-five COVID-19 positive residents and each day approximately zero to three residents test positive for COVID-19, with residents still recovering from the virus. We thankfully have had very few COVID-related deaths, in the past several weeks.

We continue with our aggressive COVID-19 testing processes, for both residents and staff. The Parker Jewish Institute continues to be fully transparent about our COVID-related statistics, transmitting them to federal and state officials, as required. The statistics continue to also be posted to our website.

As always, we thank everyone their continued support.

Sincerely yours,

The Parker Community